



To whom it may concern:

28/04/09

Amway of New Zealand decided in 2008 to have a serious look at its overall building facilities program and strategies. With in that structure was the cleaning contract. It was our dissatisfaction with the contracted cleaning company at that time that initiated this review.

During the last quarter of 2008 we approached a number of cleaning companies so as to review our options with in the current market place. One of those companies we had the good fortune to get involved with during this process was the At Your Request Franchise Group

At Your Request was able to put together a commercial cleaning plan that suited us, but with out disrupting the business, as we also have the Amway Australasian Contact Centre operating with in the complex until mid night each day. Amway currently has a staff of 92 working in this building.

To date Amway of New Zealand is very pleased with the At Your Request cleaning team. All members of our staff have noticed a big improvement of the tidiness and cleanliness with in the building.

I am therefore very happy to recommend At Your Request to any prospective customer. Please do not hesitate to make contact with me if you require any further comment or if required I would be happy to allow a site visit for an overall impression

Regards
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Amway of New Zealand Facilities Manager

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